

# **THINGS THAT YOU CAN DO TO RESOLVE CONFLICT**

**Look for and affirm the strengths of others**

**Refrain from putting down yourself and others**

**Listen without interrupting**

**Avoid speaking too often and long**

**Volunteer yourself only, not someone else**

**Be open to perspectives that are different from your own**

**Show respect to everyone through all words and deeds**

**Consider the unintended negative consequences of your actions**

**Share your feelings honestly and invite an inclusive approach to resolving conflict**

**Focus on the resolution of the conflict rather than the placing of blame**